Dental
Frequently Asked Questions

1) **What are the eligibility criteria for availing cashless dental services and how to avail this benefit?**
   The cashless dental services can be availed up to an amount of 5000 for below 40 age and amount 10,000 for above 40 employees registered with 'Vidal' (Corporate Insurance). These benefits are only available to employee, spouse, and children. Parents are not covered in cashless dental benefit. (ESI category patients don not have this benefit)

2) **Is there any special discount on dental services for parents?**
   Yes, we give discount of up to 40% for dental services for parents.

3) **Can we also refer to our friends and family members for dental service at HCL Healthcare Clinics?**
   Yes, you can refer your friends and family for dental services at below mentioned HCL Healthcare Clinics by filling the form https://app.hclhealthcare.in/dental/referralForm.php

4) **Can I avail dental service at HCL Healthcare clinics after exhausting my coverage amount under policy?**
   Yes, you can avail dental care services on paid bases which is highly subsidised for HCL employees and their dependents.

5) **What all documents do I need to share to avail cashless dental benefits?**
   You need to provide your Vidal card (Corporate Insurance ID Card) and employee id card and need to sign on the Vidal authorization form which is available in HCL Healthcare Clinics.

6) **How do I download Vidal card?**
   Click here https://myhealth.indiainsure.com/HCL/default.aspx and enter your ID & Password
   In case you don't have the user id or password, please call 08046267015.

7) **I am not covered under Corporate Insurance; can I avail dental service at HCL Healthcare Clinic?**
   Yes, you can avail dental care services on paid bases which is highly subsidised for HCL employees and their dependents.

8) **Cashless dental treatments are available at which all HCL Healthcare clinics?**
   (a) Noida SEZ (In HCL Tech Campus)
   (b) Noida Sector 24 (In HCL Healthcare Corporate Office)
   (c) Chennai SEZ (In HCL Tech Campus)
   (d) Bangaluru SEZ (In HCL Tech Campus)
   (e) Madurai SEZ (In HCL Tech Campus)
   (f) Vijayawada SEZ (In HCL Tech Campus)
   (g) Lucknow SEZ (In HCL Tech Campus)
   (h) Pune (In Express Clinic – Pimple Saudagar)

9) **Which all Dental Specialists we have in HCL Healthcare?**
   We have below mentioned specialist available in HCL Healthcare Clinics:
   (a) General Dentist
   (b) Endodontist

(c) Orthodontist
(d) Periodontist
(e) Oral & Maxillofacial Surgeon
(f) Prosthodontist
(g) Implantologist

Some specialist may not be available at certain location.

10) **What is the scope of dental offerings at HCL Healthcare Clinics?**
Below are scope of service at HCL Healthcare Clinics:
(a) Dental Screening
(b) Aligners
(c) Root Canal Treatment
(d) Digital Intra Oral X-rays
(e) Dentures
(f) Third Molar Surgeries
(g) Scaling
(h) Bleaching
(i) Extractions
(j) Curettage
(k) Veeners
(l) Implants
(m) Smile Designing
(n) Tooth Coloured
(o) Zirconia Crowns & Bridges
(p) Porcelain Fused to Metal Crowns & Bridges

11) **Are only limited procedures included in cashless benefit?**
The cashless benefits can be claimed on all dental procedures except for certain aesthetic procedure, premium crowns and Orthodontic services (Braces). For more information, you can reach out to us on our toll-free number 1800-103-7070.

12) **Does treatment happen within our campus or outside HCL premises?**
The treatment can be availed within HCL Campus at HCL healthcare clinics or outside HCL premises with respect to the location. For more information, you can reach out to us on our toll-free number 1800-103-7070.

13) **How do I to book the appointment?**
You can reach out to us on our toll-free number 1800-103-7070 or by raising request for appointment through mentioned link - https://app.hclhealthcare.in/dental/dentalForm.php
Or you can also chat with our team on WhatsApp at 9311667775.

14) **How can I share my feedback for the dental service?**
You will get a link on registered email id and WhatsApp number to share the feedback after availing the dental service. You can also share your feedback by writing to us on customerexperience@hcl.com.